

# SAFE & SANITARY SPA

## COMMITMENT TO OUR GUESTS

Meeting or exceeding all state, local and regulatory guidelines relating to sanitation and hygiene

---

Prohibiting employees who have a fever or are sick from engaging with guests or guest areas

---

Training employees on sanitation and hygiene standards

---

Washing hands for a minimum of 20 seconds at the start and end of a treatment/service

---

Allowing guests to forgo accessing communal spaces if requested

---

Provide full refunds to guests unable to make their appointment due to illness with advance notice

---

Fully sanitizing all treatment spaces between each service

---

Always providing clean sanitized linens, towels, robes, sandals, etc. for each service

Refraining from visiting the spa if you have a fever or communicable illness

---

Refraining from visiting the spa if you are under an isolation or quarantine order/directive

---

Respecting the spa's sanitation and hygiene standards and processes posted within the spa

---

Washing hands for a minimum of 20 seconds prior to beginning each treatment/service

---

Sharing special sanitation or hygiene requests prior to arriving at the spa